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# M.COM DEGREE EXAMINATIONS, DECEMBER 2024 Second Semester

### M.Com

# M21CM05DC – E-Business and Cyber Laws (2023 July admissions)

Time: 3 Hours Max Marks: 70

#### Section A

Answer any five of the following questions in two or three sentences each. Each question carries 2 marks.

- 1. Write in two sentence about Diksha.
- 2. What is UPI?
- 3. What is B2B Commerce?
- 4. What is e-marketing?
- 5. Who are Cyber buyers?
- 6. Write about Retail CRM.
- 7. What is ERP?
- 8. What is Privacy Risk?

(2X5=10)

### **Section B**

Answer any six of the following questions in a paragraph each. Each question carries 5 marks.

- 9. Differentiate between E-commerce and E-business.
- 10. Narrate Auction Model.
- 11. Briefly explain any five Factors of E-business Design.
- 12. What is E-mail marketing?
- 13. Explain the reasons for the growing importance of e-advertisements?
- 14. What are the Disadvantages of Electronic Retailing?
- 15. Explain five Key features of web-based Information System.
- 16. List out any five Advantages of EPOS for store owners.

- 17. Explain the components of the e-supply chain.
- 18. Explain any five types of cyber security threats.

(5X6=30)

# **Section C**

## Answer any two of the following questions in four pages each. Each question carries 15 marks.

- 21. Explain e- governance? Explain five major initiatives related to public service delivery.
- 22. What is Cyber-security risk management? Explain six major E- business risk management issues.
- 23. Explain Supply Chain Management. Narrate the Trends In Supply chain Management?
- 24. What is ERP? Explain in detail the Process of ERP implementation.

(15X2=30)