

QP CODE

C1045

Enrollment Number:

Name:

B.B.A DEGREE EXAMINATIONS, JULY 2025

Third Semester

B.B.A.

B21BB06DC – Human Resource Management

(2023 July admissions)

Time: 3 Hours

Max Marks: 70

Section A

Answer any ten of the following questions in a word or sentence each. Each question carries 1 mark.

1. What is meant by Human Resource Management?
2. State one role of Human Resource Manager.
3. Identify the first steps in selection process.
4. Give a small description on Induction.
5. Mention the main reasons for Industrial grievances.
6. List the features of Absenteeism.
7. Briefly narrate the term compensation.
8. What is management development?
9. List the different measurements of employee morale.
10. Mention the term labour turnover.
11. What is meant by quality of work life?
12. What are the major steps in MBO?
13. Write a note on the worker's participation in Management.
14. Identify any one methods of Internal Mobility.
15. Mention the stages of system approach to Human Resource Management?

(1X10=10)

Section B

Answer any five of the following questions in two or three sentences each. Each question carries 2 marks.

16. Describe any two functions of Human Resource Management.
17. State two features of Human Resource Planning.
18. Identify the various methods of Job Design.
19. Mention the different levels of collective bargaining.

20. What are the stages in career development?
21. Narrate the different methods for Evaluation of Training.
22. What are the approaches to the training?
23. Examine the major methods of career planning and development.
24. Mention the importance of Human Resource Planning.
25. List two objectives of Human Resource Management.

(2X5=10)

Section C

Answer any four of the following questions in one page each. Each question carries 5 marks.

26. Differentiate between Human Resource Management and Strategic Human Resource Management.
27. Briefly explain the various sources of recruitment.
28. What suggestions do you give to make Worker's Participative Management a success?
29. Describe the commonly recognised steps in team building?
30. Examine the major Principles of Management Development.
31. Discuss the wage system and different methods of wage system.
32. Explain the different minor ways an employee might be punished for violating company policies.
33. Briefly illustrate the dimensions of Quality of Work Life.

(5X4=20)

Section D

Answer any two of the following questions in four pages each. Each question carries 15 marks.

34. Discuss the characteristics of Employee Morale. How will you measure Employee Morale?
35. Examine the different on the job and off the job employee training methods used in an organisation.
36. Discuss the three components of job analysis in detail.
37. Elaborate the evolution of Human Resource Management.

(15X2=30)