

QP CODE

Enrollment Number:

B2042

Name:

M.A DEGREE EXAMINATIONS, APRIL 2025

First Semester

M.A Political Science

M23PS03DC – Public Administration

(2024 July admissions)

Time: 3 Hours

Max Marks: 70

Section A

Answer any ten of the following questions in a word or sentence each. Each question carries 1 mark.

1. What is Public Administration?
2. The scientific study of administration is known as-
3. What concept promotes ethical behavior in administration?
4. Who introduced the concept of bureaucracy?
5. Expand NPM.
6. What economic factor influences public policy?
7. What is the goal of e-Governance?
8. What does ICT stand for?
9. What is the use of ICT for citizen services called?
10. What principle ensures impartiality in decision-making?
11. What is the ICT-based rural employment program in India?
12. Expand FRIENDS.
13. Which approach focuses on human behavior in organizations?
14. Name the ICT tools for effective communication within public organisations?
15. PPP stands for-

(1X10=10)

Section B

Answer any five of the following questions in two or three sentences each. Each question carries 2 marks.

16. Discuss the significance of Public Administration in modern society.
17. Mention two ways in which political science influences public administration.
18. Write a note on digital governance.
19. How the Behavioural Approach shifted the focus from structure to human relations

20. What are the challenges in ensuring digital inclusivity in e-governance?
21. Write a note on Kisan Call Centers
22. How does the behavioural approach influence administrative practices?
23. What is the role of Akshaya in E-Governance?
24. How G2G interactions enhance administrative efficiency?
25. Give a note on Swachh Bharat Abhiyaan.

(2X5=10)

Section C

Answer any five of the following questions in a paragraph each. Each question carries 4 marks.

26. What is the relevance of Max Weber's bureaucratic theory in Public Administration
27. Why is Public Administration considered both an art and a science?
28. What are the key differences between New Public Administration and New Public Management?
29. Discuss the role of bureaucracy in public administration.
30. What are the challenges in implementing ICT in governance?
31. Analyse the role of cybersecurity in ensuring safe and effective e-governance
32. Explain the systems approach to public administration.
33. Compare and contrast the classical and behavioural approaches to public administration.

(4X5=20)

Section D

Answer any three of the following questions in two pages each. Each question carries 10 marks.

34. Explain the Scope and Significance of Public Administration in Modern Governance.
35. Comparing Classical and Modern Approaches to Public Administration.
36. The Role of Bureaucracy in Public Administration: Prospects and Challenges.
37. Explain the role of Information and Communication Technology (ICT) in Governance.
38. Discuss the benefits and risks of digital transformation in governance.
39. Explain recent Trends in Public Administration in the context of Digital Governance and Public Service Reforms.

(10X3=30)